NESA CEO FORUM Tuesday 4 April 2023

8:00 – 9:00	Registration / Welcome Tea and Coffee
9:00 – 9:15	Welcome to Country
9:15 – 9:20	Update from the NESA Chair MATTHEW LITTLE
9:20 – 9:30	Opening Address SALLY SINCLAIR
9:30 – 10:15	Keynote Address STEPHEN KOUKALAKIS
10:15 – 10:45	Morning Tea
10:45 – 11:15	From Zero to Hero — Building Your Organisation's reputation & credibility through Media TONY NICHOLLS, GOOD TALENT MEDIA
11:15 — 12:00	Workforce Australia — UPDATE MELISSA RYAN, EMPLOYMENT AND WORKFORCE, DEPARTMENT OF EMPLOYMENT AND WORKPLACE RELATIONS
12:00 -1:00	Lunch

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1:00 - 1:45	Update on the House of Representatives Select Committee Process JULIAN HILL MP, MEMBER FOR BRUCE AND CHAIR OF SELECT COMMITTEE ON WORKFORCE AUSTRALIA EMPLOYMENT SERVICES
1:45 – 2:30	Unpacking the research: latest insights from Australia and internationally PANEL DISCUSISON CHAIRED BY PROFESSOR MARK CONSIDINE with ASSOCIATE PROFESSOR SUE OLNEY, ASSOCIATE PROFESSOR JO INGOLD & DR MICHAEL MCGANN
2:30 – 3:00	NESA Advocacy — Overview of NESA's Submission to the Select Committee REFLECTIONS FROM THE SECTOR — ANNETTE GILL AND SALLY SINCLAIR
3:00 – 3:30	Afternoon Tea
3:30 – 4:10	National Indigenous Australians Agency — Update KATE ELLIOT, A/G GROUP MANAGER, ECONOMIC EMPOWERMENT
4:10-4:45	Where to from here MARK CARTER
4:45 – 5:00	Close
6:00 – 10:00 WINDOWS RESTAURANT	NESA CEO Farewell Dinner

NESA CEO FORUM / PRACTITIONERS CONFERENCE 2023

Event Spinser and Exhibities





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AWARE SUPER

Aware Super is one of Australia's largest superannuation funds and proud partner of the National Employment Services Association. We aim for investment to make a positive difference today — improving our communities, building a more a sustainable economy and supporting employment both locally and globally, while at the same time striving for strong long-term returns.

We are proud to partner with many of NESA's members, providing them with dedicated service and workplace programs that can make a difference to their employees' retirement outcomes. Talk to our friendly team during the exhibition and find out how we can partner with your organisation.

www.aware.com.au/



FXHIBITOR

AUSTRALIAN EMPLOYMENT & TRAINING SOLUTIONS

AETS (TOID 21912) are a leading employment support and training services company helping people to transform their lives and businesses through work and training.

We help people move into work by enabling them to gain the skills they need to make them employable, providing them with real work experience or helping them onto a traineeship or apprenticeship.

We do this through our work as a Workforce Australia provider on behalf of the Australian Government and as a registered training organisation with the Australian Skills Quality Authority, delivering training and qualifications to equip people with the right skills for a successful career. www.aets.edu.au/



EXHIBITOR

CV CHECK

CVCheck is a NESA Partner and leading provider of background checks and employment screening services in Australia and New Zealand, conducting over 1 million cumulative credential checks every year for individuals, small businesses, government departments and enterprise organisations.

Explore CVCheck's range of pre-employment checks for individuals looking to be jobready and employers who need fast and accurate pre-hiring checks at www.cvcheck.com/employment-services



EXHIBITOR

ASURIA

The Asuria culture drives a sense of innovation, excitement and passion in all programs and services we deliver.

Our ability and desire to consistently innovate is demonstrated through our adaptation of the latest thinking in cognitive science and behavioural economics to ensure we focus on every citizen's strengths. We also license best-in-breed technology to ensure we deliver all our programs as efficiently and as effectively as possible.

You will always see a new approach to delivering human services. An approach that is focused on innovation and a growth mindset while being empathetic to the citizens you want to serve. Asuria is a people business that beats to an Enterprising Heart. www.asuria.com.au/self-employment

#NESACEOFORUM23 / DRAFT PROGRAMME

NESA CEO FORUM Tuecday 4 April 2023



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ALFFIE

alffie (RTO Code: 41206) is an experienced technology and education organisation who specialise in the development of unique digital solutions tailored to help people gain and sustain employment. Its work placement, support and assessment teams work with employment service providers and job seekers to help develop positive outcomes for individuals. Its custom-built learning management system delivers a range of courses that meet the activity requirements of Workforce Australia, Disability Employment Services (DES), Transition to Work Program (TTW), ParentsNext participants and many more. www.alffie.com



EXHIBITOR

GEOGRAPHIC SOLUTIONS

Geographic Solutions is the leading provider of integrated software for government agencies and educational institutions for over 31 years. The company's online employment solutions facilitate advanced case management and reporting, job aggregation, labor exchange, labor market analysis, economic and educational planning, human services integration, fund tracking, and unemployment insurance benefits.

www.geographicsolutions.com/



EXHIBITOR

GALLAGHER INSURANCE BROKERS

Gallagher (Known as AJG) are the appointed insurance broker to NESA and as a member, you can benefit from a wide range of insurance products. Gallagher along with NESA have developed tailor made insurance solutions to suit your needs and a major benefit is that we have worked alongside other Employment Service Companies to create specific products.

Email Jodi: jodi.sharman@ajg.com.au



EXHIBITOR

WE MAKE A DIFFERENCE

We Make a Difference is a SaaS (Software as a Service) provider. We provide two solutions for Employment Service Providers.

1. eCard Portal: website, mobile app and admin dashboard to manage eCard purchases, distribution, reporting and compliance across DES, WFA, TTW and ParentsNext.

2. Employee Benefits Program: staff save thousands accessing 300+ discounted eCards and 500+ Cashback retailers.

eCards include:

- Fuel: Ampol, Woolworths, BP
- Telco: Telstra, Optus, Vodafone
- Grocery: Woolworths, Coles (Aldi, IGA coming soon)
- · Services: Origin Energy, Linkt, Opal
- Electronics: Harvey Norman, JB Hi Fi, The Good Guys
- · Hardware: Bunnings, Total Tools (Mitre10, Home Hardware coming soon)
- •General: BigW, Kmart, Target, Myer, Rebel

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EMPLOYMENT SERVICES INSTITUTE (ESI)

The ESI is a professional body dedicated to advancing practitioners' career and professional standing as well as building recognition of the professionalism of the employment services sector, more broadly.

The Employment Services Institute (ESI) is a division of the National Employment Services Association (NESA), the peak body for the Australian employment services sector.

www.nesa.com.au/employment-services-institute-esi/

Email Miro for enquiries: esi@nesa.com.au



EXHIBITOR

NESA

NESA As the national peak body for the employment services sector, NESA is continually evaluating how we can enhance our support to members. We invite you to visit the NESA booth and share your suggestions with our team. Our booth will be highlighting NESA's membership benefits and services, Employment Services Institute (ESI), NESA Consulting and NESA Professional Development.

If you're not a NESA member, we'd love to meet you and talk about what NESA can do for you and your organisation.

www.nesa.com.au



EXHIBITOR

RRINGI

Bridge is the easiest, smartest and most compliant CRM for Employment Services. More integration with ESSWeb, time-slashing features that support contractual compliance and innovative new updates to support Employment Consultants as they engage increasingly more complex caseloads. Bridge is fully accredited, fully secure and fully hosted on sovereign servers. www.bridge.website/



EXHIBITOR

ΑΙΧΧΑΝ

At Maxxia we're on a mission to enhance the impact of employee benefits for Australian organisations. Using proven methods to find the performance gaps in your program, Maxxia helps your organisation deliver more value to your people, through competitive and measurable employee benefits programs. Our goal is to ensure that you are measuring up to the best-in-class programs available. Email: peter.robertson@maxxia.com.au