

EVOLUTION

#NESACONF21

# REVO LUT ION

REVOLUTION



**THE NEXT GENERATION  
OF EMPLOYMENT SERVICES**

**NESA NATIONAL CONFERENCE 2021**

**QT CANBERRA | 8-9 June**

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Chief Executive Officer of NESAs 03

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“WHEN WE HAVE A SENSE OF PURPOSE  
IT POSITIVELY REINFORCES THAT WE ARE  
PART OF SOMETHING, WE ARE WORTHY,  
WE ARE COMPETENT AND WE CAN ACHIEVE  
OUR GOALS AND ENRICH OUR LIVES.”

Our lives have changed so much in the last year.

They'll continue to change in 2022, with the most significant  
change to employment services in over 20 years.

**We will be ready.**

NESA acknowledges Aboriginal and Torres Strait Islander people as the traditional owners of the land  
throughout Australia and their continuing connection to land and sea. We pay our respects to their culture  
and to their elders, past, present and emerging.



# Welcome

It is my pleasure to welcome you to NESAs 21st  
National Conference at the wonderful QT in  
Canberra. The theme for this year's Conference  
is *Evolution and Revolution – the next generation  
of employment services*.

Evolution is defined as the process of growth and  
development. English naturalist, geologist, and biologist  
Charles Darwin in his book “On the Origin of Species”  
conceived his theory of evolution underpinned by the  
principle of natural selection: those organisms most  
suited to their environment would survive and continue  
to gradually evolve. While evolution reflects gradual  
change and adaption, revolutions are tumultuous and  
transformative events that involve fundamental change  
and have been central to great turning points of history.

Change has been a constant feature in the history of  
employment services. The constant refinement of  
program and policy design have seen both incremental  
as well as more radical changes, and I believe we have  
learnt from experience that what guides us through this  
*evolution and revolution is partnership* – it's critical to  
the successful implementation of our objectives.

Another constant for the employment services  
sector is the focus on our key driver: the importance  
of employment to the lives of the job seekers and  
employers we assist. As a sector we know the power  
of employment, not only to support the evolution of  
the economy at all levels from local to national, but  
importantly also to *transform lives* – to promote health  
and wellbeing at an individual level: a kind of *personal  
revolution*, if you will.

We are excited to present our first hybrid conference  
and welcome those attending in person and virtually.  
The program will provide opportunities for you to hear  
from diverse speakers and gain insights and knowledge  
to inspire innovation and inform your organisation's  
strategies and continuous improvement. Our workshop  
streams – Our Today, Our Tomorrow, Our Changing  
World and Our People – are filled with an array of topics  
that will encourage focused discussion, provide program  
specific information, and present a wealth of new and  
innovative ideas to build employment service practices.  
We are also delighted to present a pre-conference  
Masterclass entitled ‘**Digital Transformation  
– Global Trends in Hybrid Employment Services**’  
delivered by an international panel of public  
employment services experts.

The sector has met the challenges of the past  
eighteen months head-on, once again demonstrating  
agility, resilience and tenacity. Our sector should be  
proud of its ability to seamlessly assure employment  
services and maintain employer and job seeker support  
under the extraordinary circumstances brought about  
by the national bushfire crisis, the floods and the  
COVID-19 pandemic.

NESA's Awards for Excellence continue to be  
embraced by the sector and stakeholders and highlight  
the dedication, service strategies, innovative practices,  
and local approaches that the sector undertakes to  
change people's lives through employment. The award  
nominations continually inspire me and I would like  
to thank everyone who submitted a nomination

## NESA NATIONAL CONFERENCE 2021

8-9 JUNE

and congratulate nominees including our finalists  
who will be celebrated at the Awards Gala Dinner.

I would like to warmly thank our exhibitors and our  
wonderful sponsors, Aware Super, Department  
of Education, Skills and Employment, JobAccess,  
JobsBank, Back2Work, ReadyTech and genU Training.  
I encourage delegates to support those who support  
our sector and visit exhibitors over the course of the  
next two days to see what they have to offer.

Our program would not be successful without great  
speakers and presenters, and I thank them for the  
integral contribution they make to the Conference.  
Over the next two days I hope you catch up with  
colleagues you may not have seen for a while, as  
well as make new connections and networks with  
like-minded thought-leaders. Thank you for joining us,  
and I hope the next two days contribute strongly to  
your own professional evolution, and who knows,  
maybe even provoke a revolution in your own  
thinking and practice!

SALLY SINCLAIR  
CEO, NESAs

Monday 7th June	PRE-CONFERENCE
3.30 – 5.00	<b>Pre-Conference Masterclass</b> DIGITAL TRANSFORMATION – GLOBAL TRENDS IN HYBRID EMPLOYMENT SERVICE DELIVERY
6.30 – 8.30	<b>Welcome Reception</b>
8.30 – 9.00	<b>Registration and Trade Exhibitions open</b>
9.00 – 9.15 BALLROOM	<b>Welcome to Country – Auntie Tina King Brown</b>
9.15 – 9.30 BALLROOM	<b>Introducing our MC – Mark Carter</b>
9.30 – 9.45 BALLROOM	<b>Opening Address</b> SALLY SINCLAIR, CEO NESA
9.45 – 10.00 BALLROOM	<b>The Hon Stuart Robert</b> MINISTER FOR EMPLOYMENT, WORKFORCE, SKILLS, SMALL AND FAMILY BUSINESS Virtual Presentation
10.00 – 10.30	<b>Morning Tea</b>
10.30 – 11.15 BALLROOM	<b>The Economist’s Perspective with Nicki Hutley</b> Independent Economist, Nicki Hutley will provide an economic update on the labour market as Australia navigates COVID-19 recovery; identifying the opportunities and challenges ahead. Nicki is a highly experienced economist, with broad-based expertise in both macroeconomics and microeconomic policy, gained over more than three decades in financial and investment markets and in economic consulting.
11.15 – 12.15 BALLROOM	<b>PANEL SESSION: The future of employment services / NESM</b> What better way to ‘set the scene’ for our Conference? Join our panel of experts as we discuss the journey to a new era in employment services. What will 2022 look like? We’ll look at everything from purchasing to performance.

12.15 – 1.15	Lunch			
CONCURRENT BREAKOUT SESSION #1				
SESSION ONE  1.15– 2.00 <i>Please choose one stream</i>	OUR TODAY	OUR TOMORROW	OUR CHANGING WORLD	OUR PEOPLE
	<b>jobactive</b> BALLROOM 1  We look at jobactive and the role it will play over the next 12 months. What's working well? What needs more attention? What are the learnings from COVID-19 and what does recovery look like? Most importantly, what lessons can be shared from jobactive job placements data, in terms of occupations, industries and tenure.	<b>Indigenous Employment in Practice</b> BALLROOM 2  Across Australia, there are positive projects and initiatives that are doing the work of increasing rates of Indigenous employment.  Hear case studies from our panellists on their work, what they've learnt and what they recommend.	<b>Skilling for the Future</b> BALLROOM 3  An active skills agenda will underpin Australia's post COVID recovery. Skills are the link between job seekers and job opportunities. The skills agenda will be such an important part of service planning and delivery.  In this session we'll learn about the work of the Skills Reform Taskforce – we'll talk about skills in industries, occupations and places.	<b>Employment Services Workforce</b> STUDIO ROOM 2 & 3  Paul Maguire, Principal, Maguire Consulting will provide a snapshot of the Australian Employment Services Workforce as captured through the 2020 Remuneration and Workforce Development Survey.  Penny Alliston-Hall, CEO BEST Employment, Paul McLaren, jobactive Program Manager WDEA and Ron Maxwell, CEO VERTO will share some of the lessons learnt over the past 18 months about managing a workforce during a time of unprecedented turbulence and crisis.
CONCURRENT BREAKOUT SESSION #2				
SESSION TWO  2.15– 3.00 <i>Please choose one stream</i>	Indigenous programs in remote and non-remote Australia	New Employment Services Trial and the OES – the DESE and Provider Experience	Leading change to NESM and beyond	The Workforce of the Future – Engaging and Preparing Young people for work
	STUDIO ROOM 2 & 3  In the 2021/22 Budget, the Commonwealth Government announced it will be undertaking a process of engagement and design for its key Indigenous employment and economic development programs.  This includes for the remote employment services, as well as the other major Indigenous employment programs.  Join policy makers in this session to understand the direction of Government, to contribute ideas on what works, and what is needed going forward.	BALLROOM 1  An in-depth look at the NEST experience. What's happening in the trial regions? What about the linkages between providers and online employment services? This workshop will give delegates the opportunity to meet with DESE and providers operating in the trial regions to look at findings from the trial regions – both from DESE's perspective and the perspective of those delivering services.	BALLROOM 3  Paul Diviny from Prospert Training and Consulting will present a roadmap to Beyond 2022 and include various aspects of the change management that needs planning and executing across various functions such as data, people, skills and employer relationships.  Paul will present anonymous case studies from our client work to showcase their people's experience of change and how they successfully adopted new service delivery models, ways of working and a more external focus.	BALLROOM 2  Young Australians will experience a range of different cultural, societal and economic pressures to the workforce of today.



CONCURRENT BREAKOUT SESSION #3				
SESSION THREE	OUR TODAY	OUR TOMORROW	OUR CHANGING WORLD	OUR PEOPLE
3.15 – 4.00 Please choose 1 stream	<b>Future Disability Employment Services – What does good look like?</b> BALLROOM 1  In the changing employment landscape, are Disability Employment Services (DES) effective in securing long-term employment opportunities for people with disability? Join the Department of Social Services' DES Taskforce in a session exploring options to reshape future employment opportunities for people with disability beyond 2023.	<b>ESS Web for 2022 and Beyond</b> BALLROOM 2  What will ESS Web look like in 2022? How can it best support the challenges of the future? We'll talk about some of the key findings of the ESS Web Expert User Group. We'll meet with the team that builds ESS Web. A great chance to have your say!	<b>Employer Engagement</b> STUDIO ROOM 2 & 3  Our business is jobs. We work with employers. Let's meet with DESE and providers to look at some current employment engagement initiatives and strategies.	<b>Is behavioural science dead? What we've learned from the pandemic and the future of employment services</b> BALLROOM 3  Join Dr Darren Coppin, a behavioural scientist and Head of Research at Esher House, alongside Adrian King, General Manager at Esher House as they share the surprising findings from what should have been behavioural science's finest hour: tackling the societal and employment service challenges during the COVID-19 pandemic.  With surprising and uplifting findings that may have profound implications for delivering enhanced services under the NESM and TiW, this talk covers the future jobs market and the impact that it will have on the future of employment services. Darren and Adrian will also share crucial data on job seeker 'scarring' and explore potential, scalable solutions to support providers in setting themselves up for success.
4.00 – 4.30	Afternoon Tea			
4.30 – 4.40 BALLROOM	<b>The Hon Luke Howarth MP</b> ASSISTANT MINISTER FOR YOUTH AND EMPLOYMENT SERVICES Virtual Presentation			
4.40 – 4.50 BALLROOM	<b>Removing barriers, achieving goals: How JobAccess works with employment services to support job seekers with disability</b> DANIEL VALIENTE-RIEDL GENERAL MANAGER, JOBACCESS			

4.50 – 5.30 BALLROOM	<b>Re-Connect: Thriving in the 21st Century Renaissance</b>  AL JEFFERY Al Jeffery is an internationally renowned community-architect, integrative performance facilitator, and mindfulness coach.  With his book, Modern Tribe as the basis for his work, he works with entrepreneurs and teams cultivating cultures of connectedness, group-flow and wellbeing; preparing communities for the emerging future. He started his own entrepreneurial journey at the age of 12, and has since been listed in Australia's Top 30 Under 30 entrepreneurs twice in a row and twice nominated for Young Australian of the Year.
5.30	Wrap up
7:30 BALLROOM	NESA Gala Awards Dinner



Get digital...

GET THE NESA CONFERENCE APP!

You should have already received an email with your login code for the NESA Conference app! The app contains the full programme, delegate contact details, exhibitor and sponsor information, speaker bios as well as the ability to submit questions during sessions and much more. It's your handy Conference companion. If you haven't logged in yet, do so now and check it out!



<b>8.30 – 9.00</b>	<b>Registration &amp; Trade Exhibitions Open</b>
<b>9.00 – 9.15</b> BALLROOM	<b>Welcome to Day 2 - Recap of Day 1 by MC</b>
<b>9.15 – 10.00</b> BALLROOM	<b>The Evolution of Value &amp; The Five Value Elements</b> <b>MARK CARTER</b> We all know digitalisation plays a role in the future of employment services. Yet beneath all transformation, be it employee engagement, customer experience or future services, lies a common question: how do we build or add value? Relevant value underpins sustainable future success. Mark will share research taken over more than a decade published by Wiley in his latest book, 'Add Value'. With over two decades as a learning and development professional, building frameworks for blue chip billion-dollar companies and SME's, Mark Carter knows a thing or two about human behaviour.
<b>10.00 – 10.30</b>	<b>Morning tea</b>

## CONCURRENT BREAKOUT SESSION #1

## SESSION ONE

10.30 – 11.15

*Please choose one stream*

## OUR TODAY

## Right Fit For Risk

BALLROOM 3

We'll meet with DESE's RFFR team to get an update on all things RFFR. Where are we up to and what do we need to do in the lead up to 2022? Workskil's Ryan O'Callaghan and Global Skills' David Zammit will share their experiences in leading their organisations through the RFFR process.

## OUR TOMORROW

## National Disability Employment Strategy

STUDIO ROOM 2 &amp; 3

One in five Australians, around 4.4 million people, live with disability.

Since 2010, the National Disability Strategy (NDS) has provided a policy framework for disability reform and inclusive policy and program design across Australia.

The National Disability Employment Strategy will support the NDS. It will outline a pathway on increasing the number of people with disability in meaningful work.

As the Government consult on the development of this strategy, engage with our panel on what is really necessary to see a step change in the employment of people with a disability in Australia.

## OUR CHANGING WORLD

## Facilitation and Engagement with Employers

BALLROOM 2

There are no employment placements without employers.

With strong employer engagement being a critical success factor in the new employment services model, come and hear from our panel members Corinne Proske, CEO JobsBank and John Perry, Employment Facilitator for the Local Jobs Program in the Wivenhoe Region in SEQ, sharing their experiences either as employers, or working closely with employers on what is needed for success.

## OUR PEOPLE

**What does the evidence say is the best solution for job seekers whom are the hardest to help with mental health conditions? How do we help these job seekers to return to work as quick as possible?**

BALLROOM 1

There is no doubt mental health has had a renewed focus in our industry. Statistically, those unemployed are more than 50% likely to also be suffering from a mental health condition, than those working.

Dr. Kylie Henderson, Founder & Managing Director, The Better Health Generation will review international perspectives, academic research, and local studies into interventions that progress job seekers closer to the labour market.

Joining this discussion will be Dr Sebastian Rosenberg, Senior Lecturer, Brain and Mind Centre, Sydney Medical School, University of Sydney and Brendan Bourke, Head Of Client Services, yourtown.

*Did you know?*

## ACCESS ALL SESSION RECORDINGS POST-CONFERENCE!

All delegates (in person and virtual) will be able to access all session recordings to watch on-demand online post-conference for a limited time.

Make sure you also check out the bonus professional development webinars presented by NESA's industry expert facilitators which you can also watch on-demand.

CONCURRENT BREAKOUT SESSION #2				
SESSION TWO	OUR TODAY	OUR TOMORROW	OUR CHANGING WORLD	OUR PEOPLE
<b>11.30 – 12.15</b> <i>Please choose one stream</i>	<b>Working with Challenging Behaviours</b> BALLROOM 1  This interactive workshop will feature a panel discussion about experiences and strategies balancing the complex tensions between maintaining a safe workplace and managing service provision to job seekers with challenging behaviours. Delegates will have opportunity to raise questions and share experiences with panel members and other delegates .	<b>Employment Services in the Digital Age – What is the Research Telling Us?</b> BALLROOM 3  Join Associate Professor Jo Ingold from Deakin University and Dr Sarah Ball from Melbourne Uni as we look at employment services in the digital age. Digitalisation is a key international and contemporary trend in employability provision and a cornerstone of the NESM. This session draws on comparative research on digitalisation of employment services in Australia and the UK. We'll learn about the current research and findings. A great opportunity to see what's happening and where we are heading, and to contribute to the research.  Jo and Sarah will be joined by Chris McMillan, General Manager of Work Pathways at ReadyTech, a market-leading SaaS provider of people-centric employment services technology.	<b>Untapped potential – supporting Australia's CALD Workforce into employment?</b> STUDIO ROOM 2 & 3  Australia's economic growth has always benefited from the skills and efforts of our migrant communities. While migration has slowed, there are people within Australia's culturally and linguistically diverse communities ready to take on employment. Join a discussion on what works, and what is needed to unlock this potential.	<b>What can we learn from sport and exercise to improve mental health, performance and employability?</b> BALLROOM 2  Learn how sport and elite athletes open up conversations about mental health to make a lasting impact on employability - with David Shillington.  David is an elite athlete and mental health first aid trainer and the founder of The Wellbeing Code powered by The Better Health Generation.. He played 8 games for QLD State of Origin, 15 games for Australian NRL, and spent 7 years at the Canberra Raiders, before moving to the Titans and recently retiring. David previously led the NRL State of Mind Program linking sport to mental health, before founding Wellbeing Code to link sport to health and mental health improvements in order to build work capacity and leave a lasting impact.  Learn how sport and elite athletes open up conversations about mental health to make a lasting impact on employability - with Ben Mowen.  Ben is an accomplished leader and elite athlete who has had the unique honour of captaining the Wallabies. Since retiring in 2020, his focus has been on accelerating the culture, performance, and leadership capabilities of the next generation of high-performers.  David and Ben will be joined by James Weait, Populi Solutions, who will articulate the fundamental benefits of exercise for mental health, how that relates to clients of employment programs, how exercise can help secure/ sustain work and the findings from a pilot that specifically used boxing to engage with a complex cohort of jobactive job seekers.

<b>12.15 – 1.15</b>	<b>Lunch</b>
<b>1.15 – 1.30</b> BALLROOM	<b>The Hon Richard Marles MP</b> SHADOW MINISTER FOR NATIONAL RECONSTRUCTION, EMPLOYMENT, SKILLS AND SMALL BUSINESS. SHADOW MINISTER FOR SCIENCE  Virtual Presentation
<b>1.30 – 2.15</b> BALLROOM	<b>Adventure Thinking: Lead through the Unknown</b>  Justin Jones (or otherwise affectionately known as Jonesy) is constantly pushing the boundaries of human endurance. As an extreme adventurer, he has undertaken a number of large scale expeditions over the past 14 years; two in particular setting Guinness World records.  Adventure Thinking is all about applying an expedition mindset, framework and methodology to navigate the unknown (a VUCA environment); in this case the COVID pandemic. It allows an individual or organisation to not only survive but thrive & lead when times are tough. By adaptation and forced innovation, we're all able to discover a new and better normal.
<b>2.15 – 2.30</b>	<b>Conference Wrap Up</b>



## 2021 AWARDS FOR EXCELLENCE SPONSORS



### PRINCIPAL SPONSOR | AWARD SPONSOR – EMPLOYMENT CONSULTANT OF THE YEAR | EXHIBITOR

#### Aware Super

#### Empowering Australians to do well by investing to do good

We're the super fund for those who value more than just financial success. The fund for community minded people who see no reason to sacrifice integrity for performance, or vice versa. Our members include educators, employment services and health care workers, community service providers, public sector, police and emergency service workers.

#### Redefining the role of super

Our members work in roles that breathe life into their communities. They expect us to do the same and to share their values. That's why we work with members to redefine what super can be for them and their communities, today and tomorrow.

#### Taking responsibility for the difference we can make

We're Australia's second largest industry fund, managing over \$140 billion in savings. Our investments include renewables, affordable housing, infrastructure and new technologies, helping to create jobs, build a more productive economy, and support the communities where our members live, work and retire.

#### Living up to our name

We've been putting members first as First State Super since 1992 and became Aware Super in September 2020. Aware Super is simply a new name for how we've always been. We've made our members a promise: to do well for them by doing good for all – a bold promise we find new ways to keep every day. Find out more at [aware.com.au](http://aware.com.au)



### AWARD SPONSOR – INNOVATION IN DISABILITY EMPLOYMENT | EXHIBITOR

#### JobAccess

JobAccess is the national hub for workplace and employment information for people with disability, employers and service providers. Created by the Australian Government, the JobAccess service brings together information and resources that can 'drive disability employment'. The service makes it easier for people with disability to find a job and provides employers with advice about employing people with disability, and the supports and programs available.

To find out more about JobAccess go to [www.JobAccess.gov.au](http://www.JobAccess.gov.au) or call a JobAccess advisor on 1800 464 800. TTY users please call 1800 555 677 then ask for 1800 464 800.



### AWARD SPONSOR – CHAMPION EMPLOYER OF THE YEAR

#### JobsBank

JobsBank is proud to support the 2021 NESA Champion Employer of the Year award. Diversity, equality and inclusion are at the core of what JobsBank stands for, and we are committed to creating and supporting truly inclusive workplaces. We are proud to celebrate leaders in diversity and inclusion who support those who need additional support to enter the workforce. From innovative recruitment approaches to the creation of long-term opportunities and the adoption of impactful social procurement practices, JobsBank is proud to celebrate the initiatives and achievements of champion employers.



### AWARD SPONSOR – ACHIEVER OF THE YEAR

#### NESA

NESA has been Australia's peak body for the employment services sector since 1997. We represent the full range of contracted employment service providers, including not-for-profit and for-profit organisations providing services for youth, Indigenous communities, people with disability, people with mental health issues, migrants and other disadvantaged job seekers.



### MAJOR SPONSOR | EXHIBITOR

#### Department of Education, Skills and Employment

The Department of Education, Skills and Employment contributes to Australia's economic prosperity and social wellbeing by creating opportunities and driving better outcomes for people, through education, skills and employment pathways. Our priority is to help people find and keep a job, create their own job, change jobs, reskill and enjoy fulfilling careers.



### BRONZE SPONSOR | EXHIBITOR

#### Back2Work

The Better Health Generation is a global community of certified healthcare professionals who consciously deliver tailored healthcare solutions with measurable results for individuals and workplaces, and work to create real, positive change in health outcomes for our current and future generations.

Three of our leading brands are:

Back2Work is the leading provider of allied health services to Employment Service Providers nationally. Back2Work's team of psychologist and physical health consultants deliver short term, work focused intervention to achieve employment outcomes.

The Wellbeing Code utilises the proven power of engagement through sport, we mentor and open up conversations about mental health wellbeing to heighten performance and leadership, and implement evidence-based solutions to deliver sustainable, long-term results for individuals and workplaces.

Me & Work delivers client-specific wellbeing strategies, making it easy for you to empower your people to seek support, and equip them with the tools to remain engaged throughout their wellbeing journey.



### WELCOME RECEPTION SPONSOR | EXHIBITOR

#### ReadyTech

ReadyTech (ASX:RDY) exists to help communities thrive. From education and workforce management to local communities, government, justice systems and beyond, ReadyTech create awesome technology that helps organisations to navigate complexity, while also delivering meaningful outcomes.

Their highly customised Work Pathways products – such as JR Live – help organisations to activate, support, place and retain the right people in the right jobs by combining technology with human understanding. Coupled with their behavioural science assessment technology, Esher House, ReadyTech support the achievement of real outcomes such as improved job seeker success rates in the employment services market through enhanced attitudinal understanding.



### COFFEE CART SPONSOR

#### genU Training

"Training U For Work"

We'll help you strive for success! The Training U For Work suite of courses are specially designed to get you or your employees to your next career destination. Delivered by our industry experts, in online or workplace settings, our courses equip you with the skills necessary to gain employment in your chosen industry. Our training has one clear focus – you! That means developing your skills and confidence towards becoming the best at what you do.

THANKS AND APPRECIATION TO OUR SPONSORS

Thank You



#### JAMS+ BY BRIDGE

Bridge is ready for the future of employment services with game changing digital solutions.

JAMS+, is our exciting new integrated job search tool which completely redefines how providers connect job seekers with employment vacancies.

Our real time database holds over 350,000 job ads at any one time from thousands of corporate websites and all the major job portals.

Our algorithms match these jobs to your job seekers skills and location and merge duplicate vacancies.



#### DALLIGATOR | POWERED BY CREATIVE GENERALS

**Less stress, more time, better work – Dalligator is your own personal stress-reducing, marketing task-doing machine!**

Gone are the days of overtime, missed deadlines and wearing too many hats. Not one person can be a designer, web guru, illustrator, advertising genius AND run a successful business all at the same time.

That's why Dalligator exists. We do what you don't have time to do. You can rely on us for advertising, social media, graphic design, web tasks and so much more... email us at [info@dalligator.com.au](mailto:info@dalligator.com.au)



#### LOWES – BACK TO WORK

An Australian retailer with 200 retail stores represented across every state in Australia. We have been supplying quality apparel for Australian consumers for over 120 years and cover all the key areas from work wear, interview wear, hospitality and general lifestyle casual wear. Whilst primarily a men's wear store, we have expanded our range to include women's work wear.



#### MCI ACHIEVE

MCI Achieve is an industry renowned and award-winning RTO registered training organisation (RTO 91088), specifically focused on offering Certificate III level qualifications for job seekers from an Employment Service Provider. An industry leader in education technology and student support we offer you an engaging and immersive learning platform. Our experienced team provides your job seeker with a full circle of support for the duration of your job seekers study. Studying with us lets employers know that your job seekers have the right skills for the job.



#### NESA

As the national peak body for the employment services sector, NESA is continually evaluating how we can enhance our support to members. We invite you to visit the NESA booth and share your suggestions with our team. Our booth will be highlighting NESA's

membership benefits and services, NESA Consulting and NESA Professional Development.

If you're not a NESA member, we'd love to meet you and talk about what NESA can do for you and your organisation.



#### AIBLE – JOBS FOR EVERYONE

Heimdal Services Pty Ltd is an Australian social enterprise that developed AIBLE - a job app available on iOS, Android and desktop. AIBLE uses artificial intelligence to accurately match a person's skills, abilities and personality traits to jobs in real time. AIBLE reduces discrimination as it caters for everyone including those with disability. Candidates are anonymous (no photo, no CV) so privacy is protected.



#### ALFFIE

alffie (RTO Code: 41206) is an experienced technology and education organisation who specialise in the development of unique digital solutions tailored to help people gain and sustain employment. Its work placement, support and assessment teams work with employment service providers and job seekers to help develop positive outcomes for individuals. Its custom-built learning management system delivers a range of courses that meet the activity requirements of jobactive, Disability Employment Services (DES), Transition to Work Program (TTW), ParentsNext participants and many more.

Thank You







**#weR4jobs**  
*weR4everyone*

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**NATIONAL EMPLOYMENT SERVICES ASSOCIATION LTD**

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National Employment Services Association



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