

Tuesday 13th August

8.00 – 8.45	Registration and Exhibitions open
8.45 – 9.00 BALLROOM	Welcome to Country
9.00 – 9.15 BALLROOM	Introducing Our MC – Mike Symonds
9.15 – 9.30 BALLROOM	Opening Address Sally Sinclair CEO NESA
9.30 – 9.40 BALLROOM	Senator The Hon Michaela Cash Minister for Employment, Skills, Small and Family Business Virtual Presentation
9.40 – 10.30 BALLROOM	The Robot Rue of Thumb Future Crunch – (Back by popular demand!) <i>Presented by: Tané Hunter, Big Data Scientist & Melissa Neighbour, Urban Designer</i>
10.30 – 10.50 BALLROOM	Senator The Hon Anne Ruston Minister for Families and Social Services Manager of Government Business in the Senate
10.50 – 11.10	Morning Tea
11.10 – 11.30 BALLROOM	Kerri Hartland Secretary of the Department of Employment, Skills, Small and Family Business
11.30 – 12.20 BALLROOM	Innovation in a Digital Age Peter Williams, named as one of Australia's top Digital Influencers is a recognized thought leader and practitioner in Innovation.
12.20 – 1.05	Lunch

Concurrent Workshops

	Practice Insights	Strategy & Innovation	Policy Implementation	Thought Leadership	The Conversation Pit
SESSION ONE 1.05 – 1.50 <i>Please choose 1 workshop</i>	Youth Employment This session will provide a snapshot on youth unemployment and identifying better practice opportunities. Elle McLachlan Service Development Manager, National Youth Employment Body Brotherhood of St Laurence Elmina Joldic Senior Manager of the Youth Team, Brotherhood of St Laurence Department of Employment, Skills, Small and Family Business VICTORIA SUITE 2 FACILITATOR: Annette Gill	Innovation in a Digital World Peter Williams Chief Edge Officer, Centre for the Edge, Deloitte Peter started working with internet technologies in 1993 and in 1996 founded an eBusiness Consulting group, Deloitte Australia. Since that time Peter is the CEO of the Eclipse Group, a Deloitte subsidiary, and then founded Deloitte Digital. He is also the Chairman of Deloitte's Innovation Council and the Chief Edge Officer. He is recently named as one of Australia's top Digital Influences and is an Adjunct Professor at RMIT.	The new National Indigenous Australians Agency – Supporting Indigenous Employment and Economic Development National Indigenous Australian Agency SYDNEY ROOM FACILITATOR: Alicia Weiderman	The Big Picture on Disability Employment Policy A panel will provide insights into the development of the next National Disability Strategy and proposed National Disability Employment Plan Panel Members: Nigel Webb Co-Chair NDCAC Employment Reform Working Group Wilhelm Harnisch Member of the NDCAC Employment Reform Working Group Rick Kane CEO, Disability Employment Australia BRISBANE ROOM FACILITATOR: Sally Sinclair NESAs CEO, Member of National Disability and Carers Advisory Council (NDCAC) and Chair NDCAC Employment Reform Working Group	Targeted Compliance Framework Ty Emerson Assistant Secretary, Job Seeker Participation & Compliance, Department of Employment, Skills, Small and Family Business Emma Hill Director, Job Seeker Compliance Team, Department of Employment, Skills, Small and Family Business (20 minutes) VICTORIA SUITE 1 ParentsNext Ali Jalayer Assistant Secretary, Specialist Programs Branch, Department of Employment, Skills, Small and Family Business (20 minutes) VICTORIA SUITE 1

SESSION TWO 2.00 – 2.45	Practice Insights	Strategy & Innovation	Policy Implementation	Thought Leadership	The Conversation Pit
<p><i>Please choose 1 workshop</i></p>	<p>Regional & Rural Employment</p> <p>This session will provide an overview of the challenges in regional labour markets, the government response and opportunities for employment service providers to support their communities and job seekers through government programs. In particular, the speakers will address issues around regional labour market disparity and discuss progress on the Regional Employment Trial program</p> <p>Presenters:</p> <p>Ivan Neville Assistant Secretary, Labour Market Research & Analysis Branch, Department of Employment, Skills, Small and Family Business</p> <p>Malcolm Greening Assistant Secretary, Industry, Regional & International Strategy Branch, Department of Employment, Skills, Small and Family Business</p> <p>VICTORIA SUITE 2 FACILITATOR: Colin Harrison</p>	<p>The NDIS – Supporting New Opportunities for Participant Employment</p> <p>Anne-Louise Dawes Branch Manager, NDIA Participant Employment Taskforce, Government Division</p> <p>Jeannie Hodges Director, NDIA Participant Employment Taskforce, Government Division</p> <p>PERTH ROOM FACILITATOR: Marg Lourey</p>	<p>Employment Services 2022</p> <p>Nathan Smyth Deputy Secretary, Employment Group, Department of Employment, Skills, Small and Family Business</p> <p>SYDNEY ROOM FACILITATOR: Sally Sinclair</p>	<p>Indigenous Employment – A Provider Perspective</p> <p>A panel will provide insights into Indigenous Employment policies and programs</p> <p>Chris McLaughlin Chief Operating Officer, My Pathway</p> <p>Sean Armistead General Manager, Indigenous Community Engagement, Sodexo</p> <p>FINAL PRESENTER TBC</p> <p>BRISBANE ROOM FACILITATOR: Alicia Weiderman</p>	<p>Youth Employment</p> <p>Elle McLachlan Service Development Manager, National Youth Employment Body Brotherhood of St Laurence</p> <p>Elmina Joldic Senior Manager of the Youth Team, Brotherhood of St Laurence</p> <p>(20 minutes)</p> <p>VICTORIA SUITE 1</p> <hr/> <p>NEIS - TBC</p> <p>(20 minutes)</p> <p>VICTORIA SUITE 1</p>

Tuesday 13th August

	Practice Insights	Strategy & Innovation	Policy Implementation	Thought Leadership	The Conversation Pit
SESSION THREE 2.55 – 3.40 <i>Please choose 1 workshop</i>	Meaning, Purpose, Employment Services and You This fascinating TED-style talk addresses some of the most fundamental questions we ask ourselves as a conscious, self-aware human. Drawing together many of the themes of the NESAs 2019 Conference, Darren will share the wisdom of the earliest philosophers to modern long-term jobseekers. What is the importance of meaning and purpose in our lives and how can this be harnessed to drive our own success in employment services, as well as our lives in general? Darren Coppin General Manager of Esher House	Employer Engagement – International Insights Employers are key to the success of welfare to work programmes. Yet, we know little about whether, how and why employers engage in them, or the strategies providers can use to engage employers. This session draws on a series of ground-breaking research projects with employers and providers in the UK and Denmark. The research developed new, and more effective, measures of employer engagement and offers clear strategies that policymakers and providers can use to more effectively engage employers in welfare to work programmes and, through this, help more people into work. Dr Jo Ingold Associate Professor of Human Resource Management and Public Policy, Faculty Impact Lead, Work & Employment Relations Division, Leeds University Business School	DES – 1 Year In George Sotiropoulos Group Manager of Disability, Employment and Carers, Department of Social Services	Strategic Vision and Governance... Tools for a New Future Would your Board benefit from a refocus or a more strategic focus? In this workshop you will explore innovative and practical ways to strategically craft, use, leverage and apply your most valuable Board strategic tool. Steven Bowman Director, Conscious Governance	Partnerships in Indigenous Employment Emma Kelly Community Development Program Manager, ALPA (20 minutes) VICTORIA SUITE 1 Mature Age Employment Strategies Dianne Fletcher CEO, Sarina Russo Job Access (20 minutes) VICTORIA SUITE 1
	VICTORIA SUITE 2 FACILITATOR: Vanessa Puopolo	BRISBANE ROOM FACILITATOR: Sally Sinclair	SYDNEY ROOM FACILITATOR: Annette Gill	PERTH ROOM FACILITATOR: Rowena McNally	
3.40 – 4.10	Afternoon Tea				
4.10 – 5.00 BALLROOM	Carly Findlay Carly Findlay is a blogger, writer, speaker and appearance activist. She challenges people's thinking about what it's like to have a visibly different appearance.				
5.00 – 5.15	Day 1 Wrap Up				
7.00 – 7.30	Pre-dinner drinks				

7.30 – 11.00

Gala Dinner And Awards For Excellence

Thanks and appreciation to our Awards for Excellence Sponsors



Australian Government

Job Access

Driving disability employment



Australian Government

Department of Employment,
Skills, Small and Family Business



8.15 – 8.45	Registration & Exhibitions Open
8.45 – 9.00 BALLROOM	Welcome to Day 2 Mike Symonds
9.00 – 9.40 BALLROOM	Preparing for 21st Century Careers: Entrepreneurship, emotional intelligence and making your mark! Al Jeffrey
9.40 – 10.10 BALLROOM	Cyber Security Bryan Hay APM Executive Director, Cultural Cyber Security (CCS)
10.10 – 11.00	Employment Policies in the Context of the Rapidly Transforming World of Work Panel discussion facilitated by Professor Mark Considine, Provost University of Melbourne Panellists: Nathan Smyth (DESS&FB), Michael Lye (DESS) and a representative from the new National Indigenous Australian Agency
11.00 – 11.40	Brunch

Concurrent Workshops

SESSION ONE 11.40 – 12.25	Practice Insights	Strategy & Innovation	Policy Implementation	Thought Leadership	Conversation Pit
Please choose 1 workshop	Dr Kylie Henderson Managing Director, Back2Work	Supporting harder-to-help jobseekers and the future of employment services This workshop will discuss practice insights in supporting disadvantaged job seekers into work drawing on findings from case studies of jobactive delivering high outcomes with Stream C clients.	Stepping Stones to Employment Focusing on using work experience to build work readiness using existing program solutions as well as having a discussion about ideas for pathways of the future.	Cyber Security workshop Bryan Hay APM Executive Director, Cultural Cyber Security (CCS)	Dealing with challenging behaviours Nik Mirkovic Director, Job Seeker Eligibility and Services Team, Department of Employment, Skills, Small and Family Business (20 minutes)
		Prof Mark Considine Professor of Political Science and Provost University of Melbourne	Stuart Watson Assistant Secretary, Work for the Dole Branch, Department of Employment, Skills, Small and Family Business		VICTORIA SUITE 1
		Dr Michael McGann Research Fellow in Social and Political Sciences at the University of Melbourne	Ken Bell Director, Work Experience and Activities Team in the Department of Employment, Skills, Small and Family Business		Indigenous Employment – Local Solutions
		Dr Siobhan O’Sullivan			TBC My Pathway (20 minutes) VICTORIA SUITE 1

	PERTH ROOM FACILITATOR: Marg Lourey	Senior Lecturer Social Policy University of NSW PERTH ROOM FACILITATOR: Annette Gill	VICTORIA SUITE 2 FACILITATOR: Vanessa Puopolo	BRISBANE ROOM FACILITATOR: Kerryn Kovacevic	
SESSION TWO 12.35 – 1.20	Practice Insights	Strategy & Innovation	Policy Implementation	Thought Leadership	Conversation Pit
Please choose 1 workshop	Qlik Tips and Tricks showcase This interactive workshop will showcase the (r)evolution of data analysis in the Department. The department will highlight the journey from presenting data via the traditional tabular 'Employment Systems Reporting portal' webpages, to the richer and more flexible data visualisations ever present in Qlik and QAP Apps. This workshop will also showcase some of the latest features in the Apps, and will provide the opportunity to raise any questions or issues you may have about Qlik. Presenters: John Carroll Director Data, Analytics and Reporting Team, Department of Employment, Skills, Small and Family Business Rhianna Anderson Qlik Business Engagement Lead - Data, Analytics and Reporting Team, Department of Employment, Skills, Small and Family Business Ron Rubendra Director, Employment Services Reporting Team, Department of Employment, Skills, Small and Family Business	Employer Perspectives Panel discussion Megan Lilly Head of Workforce Development, Ai Group Rob Willmet Assistant Secretary, Employer Mobilisation Branch, Department of Employment, Skills, Small & Family Business Wade Noonan Executive Director - West of Melbourne Economic Development Alliance / Associate Director - RMIT University, Melbourne	Persistent Complainants Associate Professor Rosemary Purcell Deputy Head of Department, Centre for Youth Mental Health, Faculty of Medicine, Dentistry and Health Sciences, University of Melbourne	Lead with purpose in a changing industry This highly engaging workshop will explore the why, what and how of leadership within employment services. Why leadership underpins performance at every level? What can you do to improve and empower others to lead with purpose? How to effectively lead and coach your team through change? Maria will give you the essential tools and strategies to become a purposeful leader in the changing landscape of employment services, delivering consistent results in all areas of your organisation. This workshop will not disappoint! Maria Smith CEO and Founder, Bounce Australia	Education & VET Michael Cox General Manager, Government Services and Employment, Navitas (20 minutes) VICTORIA SUITE 1 Servicing the Needs of CALD Job Seekers Michael Cox General Manager, Government Services and Employment, Navitas (20 minutes)
	PERTH ROOM FACILITATOR: Damien Opolski	SYDNEY ROOM	VICTORIA SUITE 2 FACILITATOR: Annette Gill	BRISBANE ROOM FACILITATOR: Matt Clarke	VICTORIA SUITE 1
1.20 – 1.50	Afternoon Tea				
1.50 – 2.50	Exciting Speaker – not to be missed!!!				
2.50 – 3.00	Wrap-up and close				

