

# **NDIS driving an inclusive Australia through person centred services**

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## **Person Centred Care –**

it is a way of thinking and doing things that sees the people using humans services as equal partners in planning, developing and monitoring services to make sure it is meeting their needs





## Employment: an ordinary life



“For me an ordinary life is being able to access employment and be able to get around the workplace independently”. Sharyn Craven

People with disability “don’t want anything special. They just want to get out and do the same kind of stuff as everybody else. They want to get a job”. Kirsten Deane



## The NDIS is the new way of delivering disability support

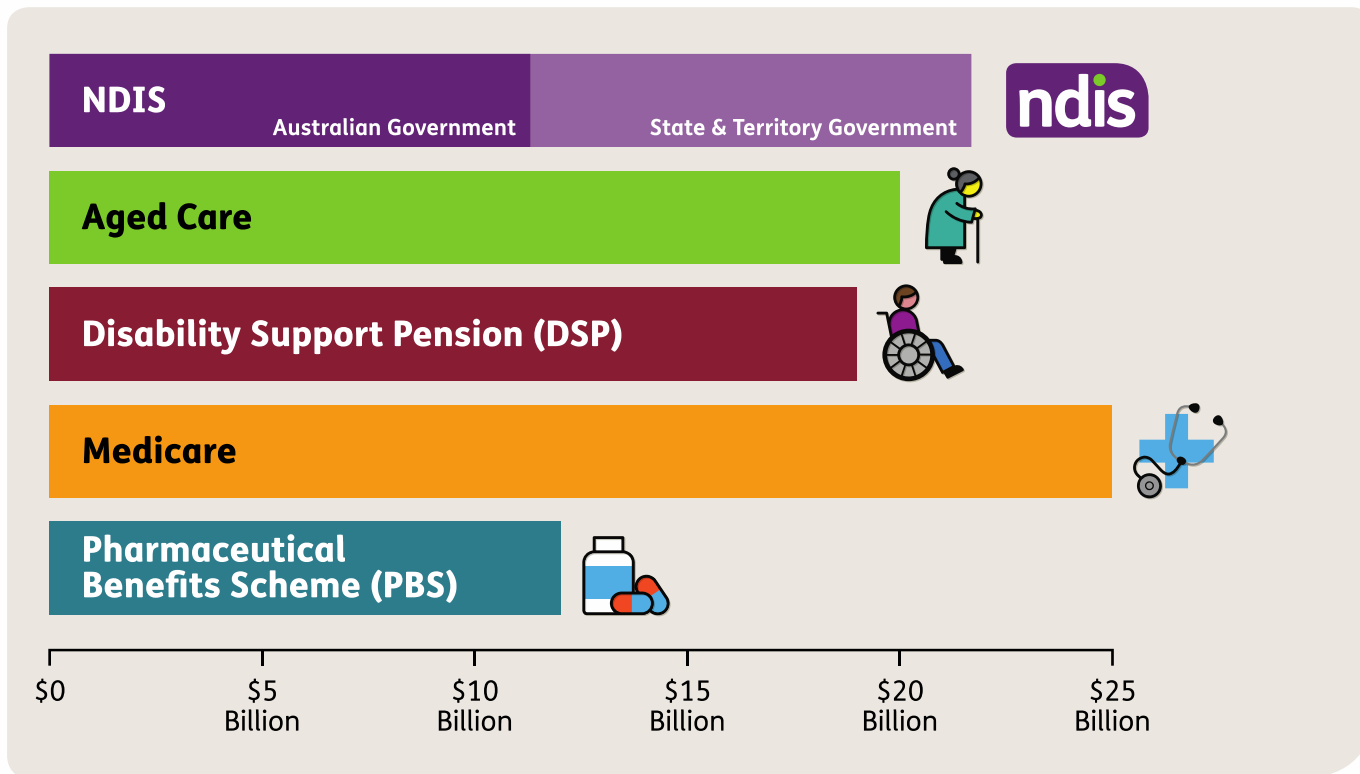
- Supports that meet individual needs
- Choice and control is central
- Delivered in local communities
- National coverage
- Insurance approach for sustainable costs

**New, flexible, whole-of-life way to provide individualised support to people with disability**

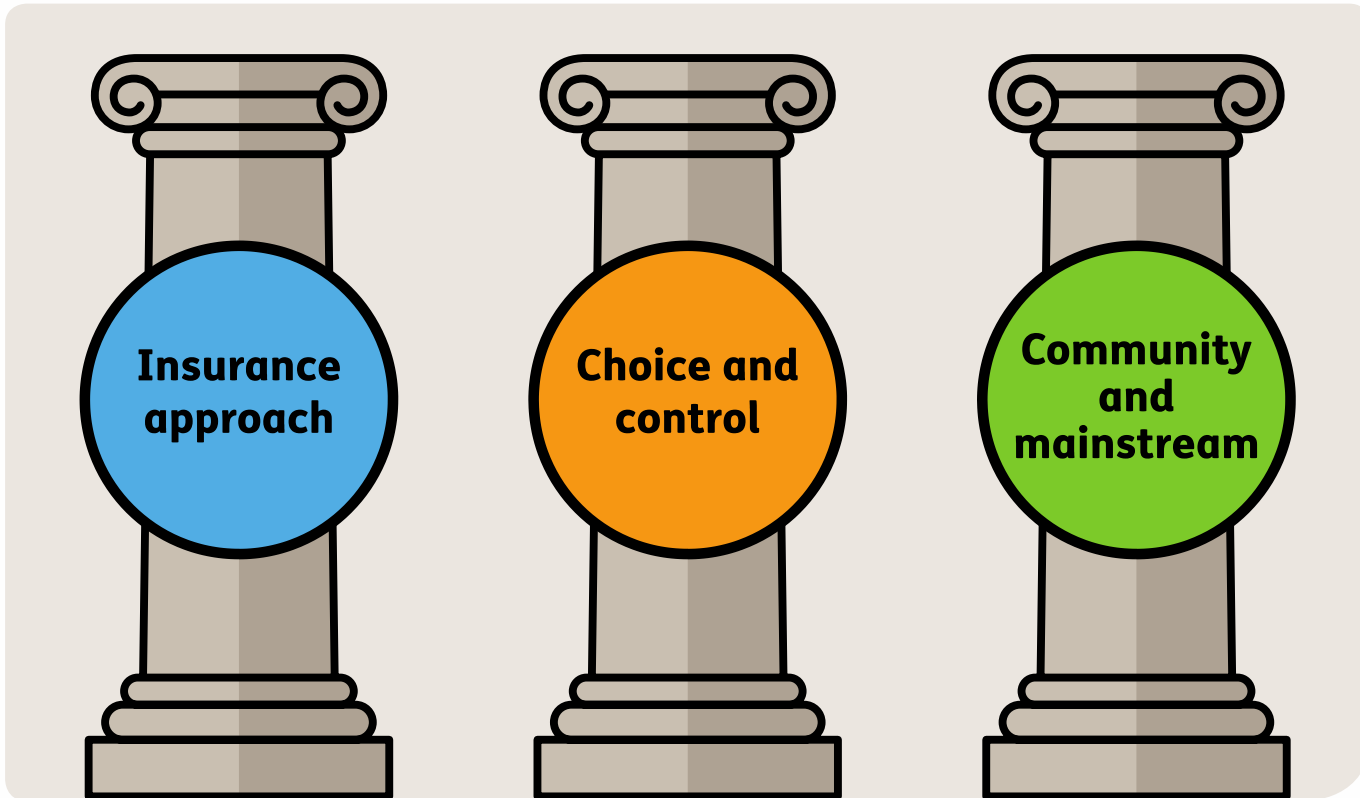


# The NDIS is a significant reform

*Projected NDIS expenditure compared with selected Australian Government programs (2019–20)*



**The Scheme is based  
on three pillars**



# Pillar 1

## Insurance principles



- We are all at risk of disability
- An insurance model means we :
  - Share the risk
  - Are covered if and when we need it
  - Share the cost
- Being supported to achieve our potential is a fundamental human right.

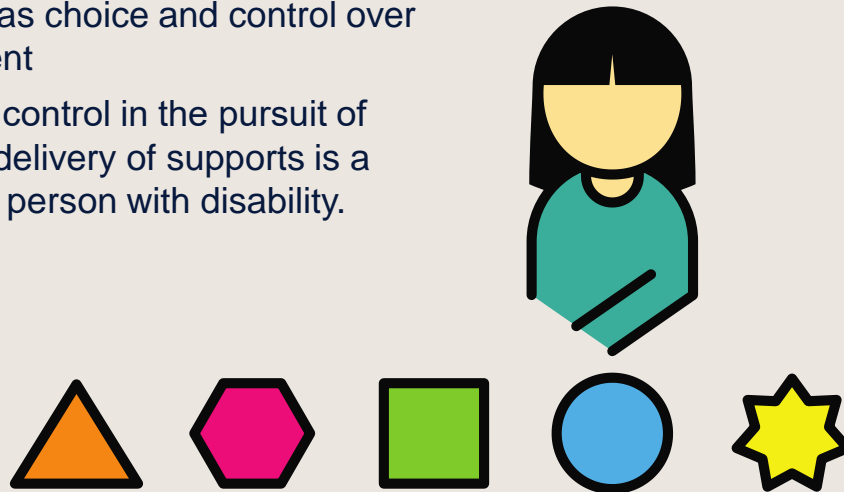


## Pillar 2

### Choice and control



- The Scheme funds reasonable and necessary supports that:
  - help a person achieve their goals
  - foster greater independence, social and economic participation
  - are value for money
- The participant then has choice and control over how the funds are spent
- Exercising choice and control in the pursuit of their goals and in the delivery of supports is a fundamental right of a person with disability.





## Pillar 3

### Community and mainstream



#### NDIS funded supports

- Supports determined as reasonable and necessary
- Wherever possible we assist participants to access mainstream systems
- Key principles determine whether the NDIS or another system is more appropriate to fund particular supports.



#### Community and mainstream

- Health system (Hospital / Clinical)
  - Mental health system
- Family support (i.e. care by the participant's family members)
  - Employment system
  - Education system
  - Housing system
  - Transport



# What are we on about?



- ✓ A person centred team or person centred services -
  - ✓ Shared sense of purpose
  - ✓ Know what is important to and for each service
  - ✓ Roles and understanding are shared regularly
    - Education, volunteering, community participation...
- ✓ Being a person centred service -
  - ✓ Leaderful, collaboration and communicate.
  - ✓ Whole of person focus, understanding your services role.
  - ✓ Challenges are excepted in the organisational culture





# NDIS and employment services



- Opportunities:
  - Fund reasonable & necessary supports to enable people to work
  - Investment approach – lifelong
  - Dovetail with mainstream supports - education, health, open employment services
- Challenges:
  - Loss in translation – long horizon for full potential
  - Mainstream interface principles
  - Reform in the existing employment sector (DES and Job Active)





# What type of supports?



NDIS supports should be tailored to meet individual employment goals. This may include:

- Pre-employment supports
- Work towards job in open labour market
- Work experience, job site training, travel training
- Individually designed
- Link to ongoing support – DES or other
- R&N in all aspects of life



Work experience in  
open employment



Job site training



Travel training





# How does NDIS connect with Person centred services?



- The NDIS funded supports form only part of a persons life. **It IS NOT a parallel universe!**
- What is more important is how funded supports under the NDIS, work with **all other activities and plans an individual has in their life.**
- NDIS (**Local Area Coordinator**) may **contribute** to a person centred plan that has joined up or **integrated services supporting the individual.**
- NDIS is focused on **improving life outcomes** for all people with permeant disability in Australia.



# Some interesting facts about the journey so far - Person centred services?



- There has been no less than 8 attempts to stimulate person centred services or be it some have been poorly deployed !
- Local Area Co-ordination, Support Coordination, Plan Management, Plan Intermediaries, Capacity building, Self Management and Plan implementation have all been concepts that have or are being used.
- Competition with Collaboration concept
- The NDIA planning process and pathways review work concentrate mainly on the persons experience through access and planning for the NDIS.
- Leadership is required from all the players here – PWD, Government, service providers, peaks, advocates and academics to push this further