

# Who are the Online Employment Services Trial job seekers?



What have they mostly been doing in the last 2 years?



**75%**

Involved in  
paid work

+



**16% = 91%**

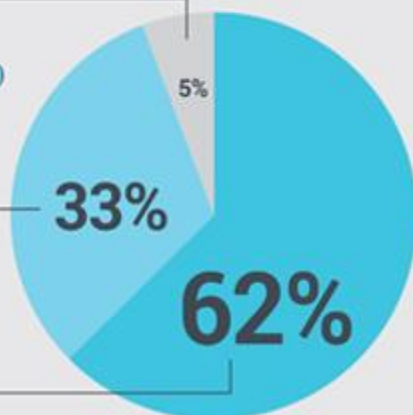
Studying on a  
full-time basis

Have completed the highest level of schooling:

Have finished  
**Primary school**  
(but less than year 10)

Have finished  
**Year 10 / 11**

Have finished  
**Year 12 / 13**



**60%**



Have completed  
a qualification

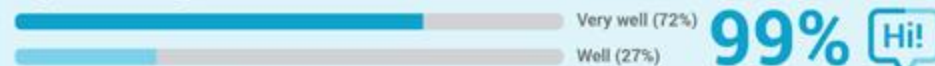
**4.7%**

Have dependent  
children

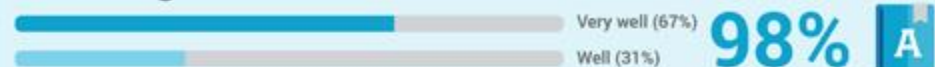


Vast majority do not have a  
criminal offence or conviction

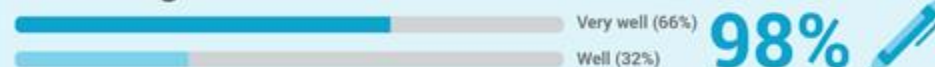
### Speak English



### Read English



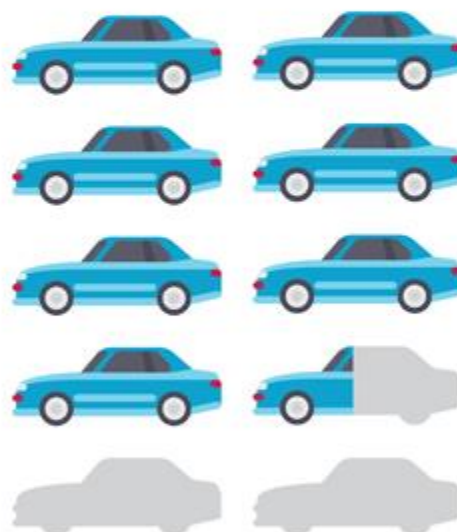
### Write English



94%



Spoke English as a child



74%

Have a car or motorcycle they  
can use to get to work and back



83%

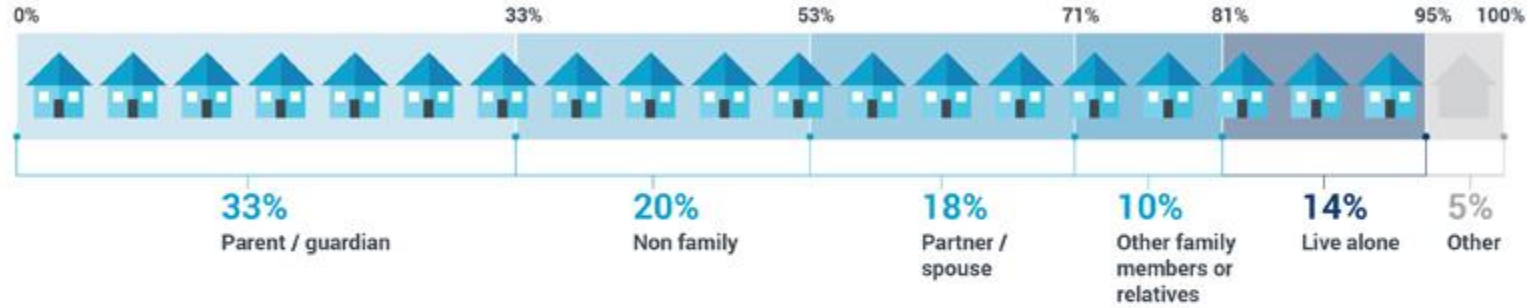
Have a valid driver's licence



Disclosed that they  
identify as Aboriginal  
or Torres Strait Islander



## Who do they live with?



**10% or 1/10**

People have disclosed that they have a disability or medical condition that affects the type of work they can do

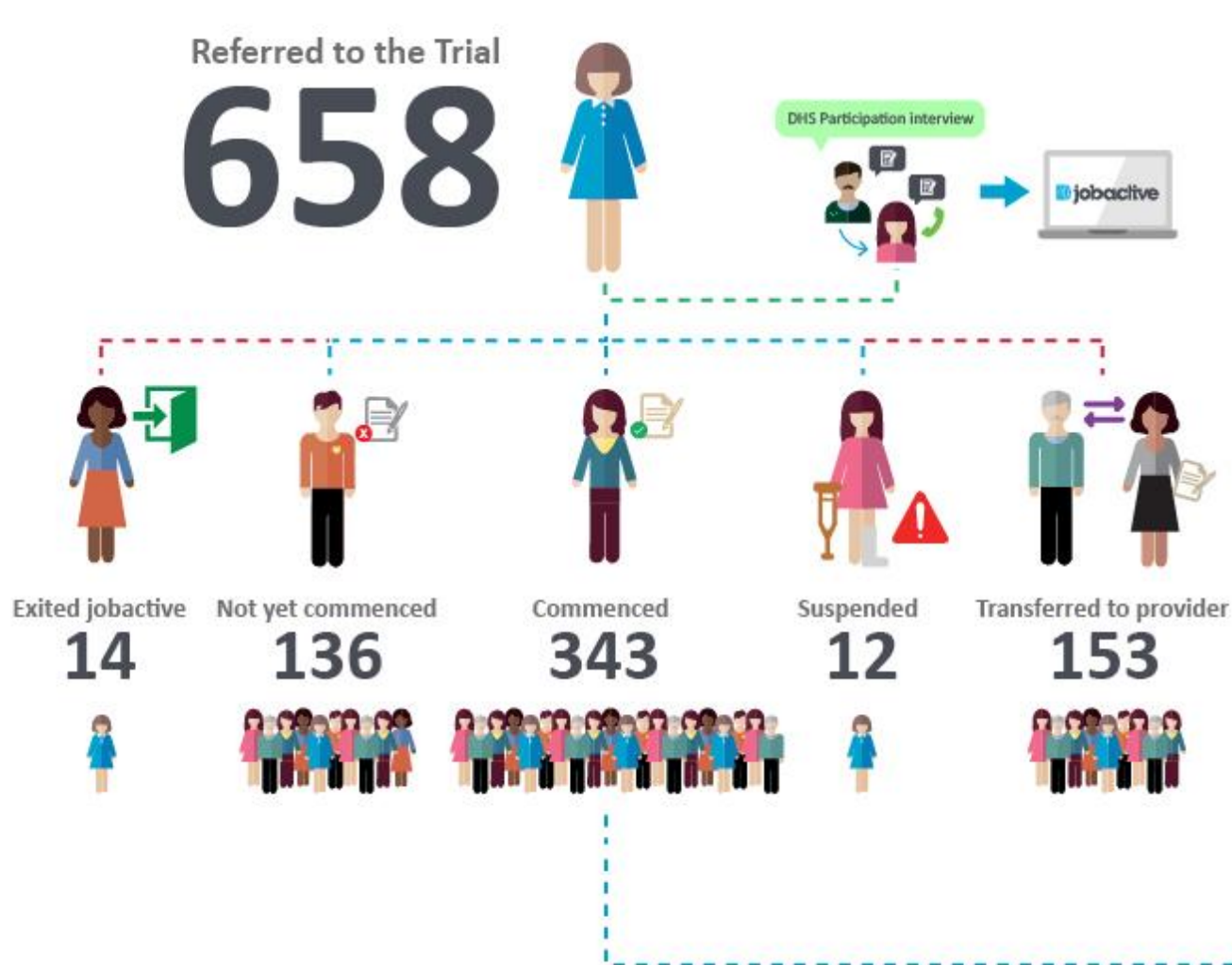


**94%**

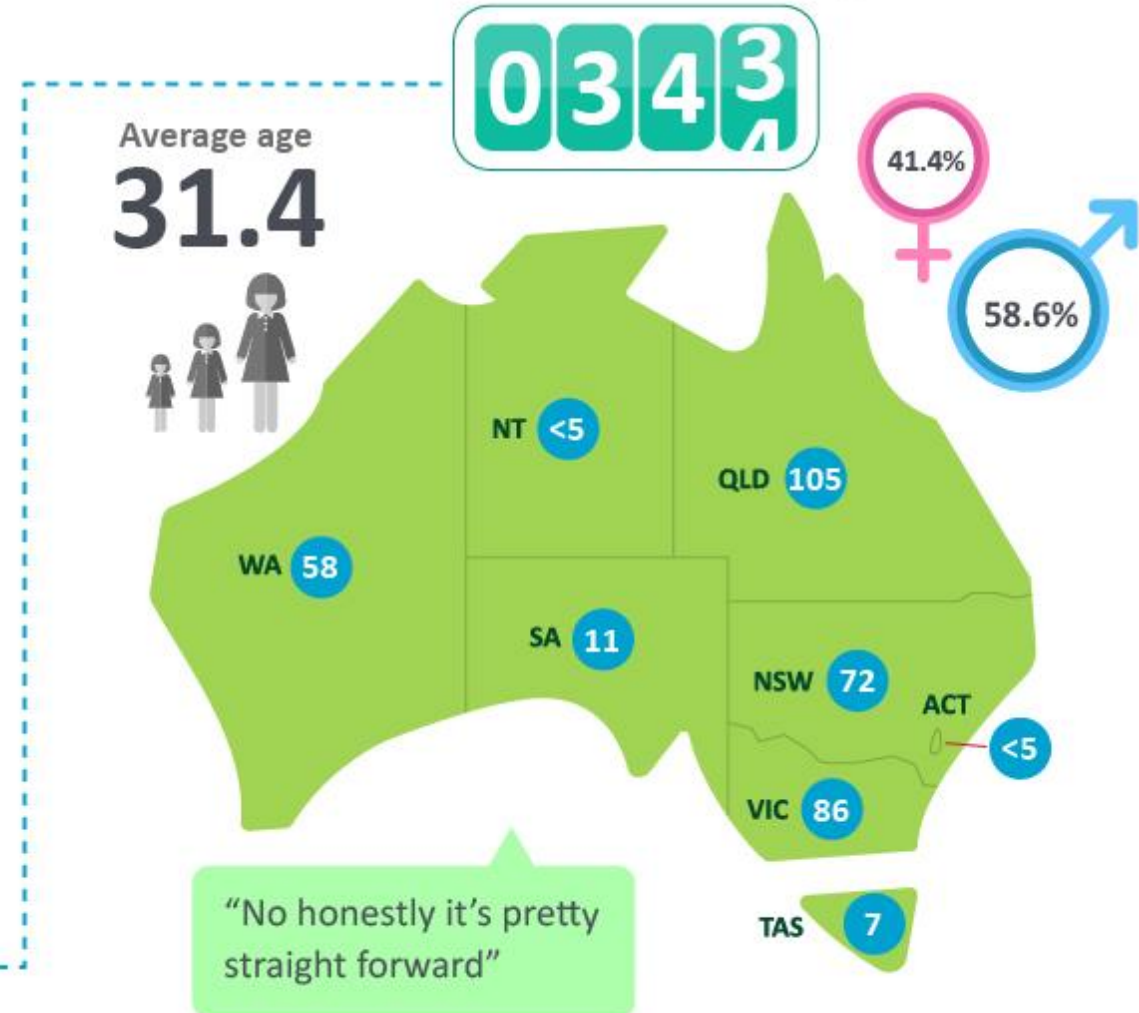
Have been living in secure accommodation



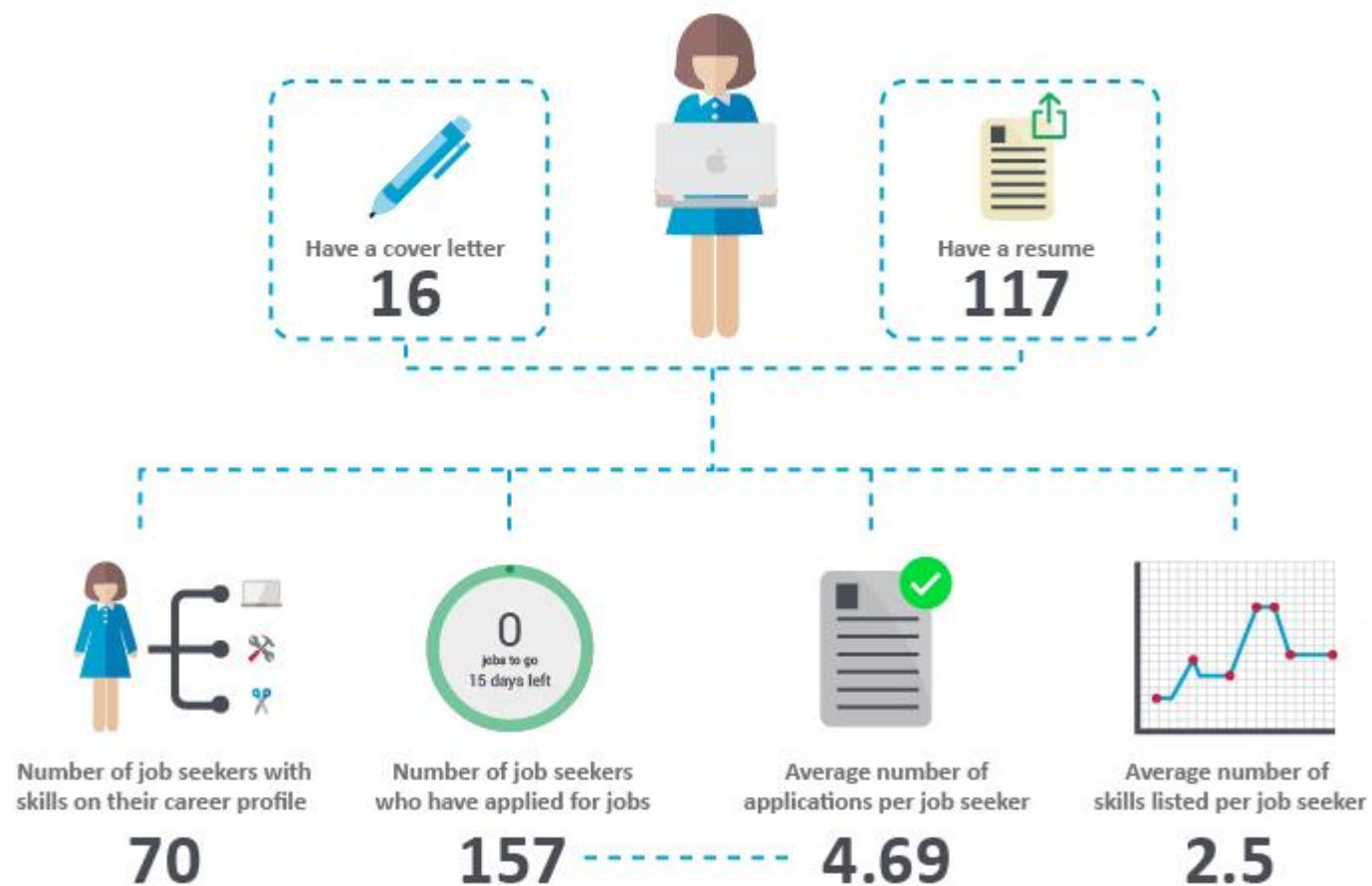
## Job seekers in the **Online Employment Services Trial**



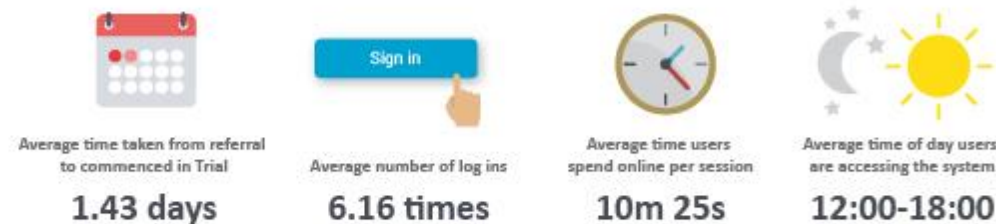
Job seekers **commenced** as of 6 August 2018



## Commenced job seeker behaviours



### All Trial users:



### How all Trial users are logging in:

"It's very easy to tell if you need to do something. It's right there in front of you when you go to jobactive"



**45.8%**



**4.9%**



**49.3%**

# Job seekers in the Online Employment Services Trial

Job seekers **not yet commenced** as of 6 August 2018



Suspended  
**12**



Not yet commenced  
**136**

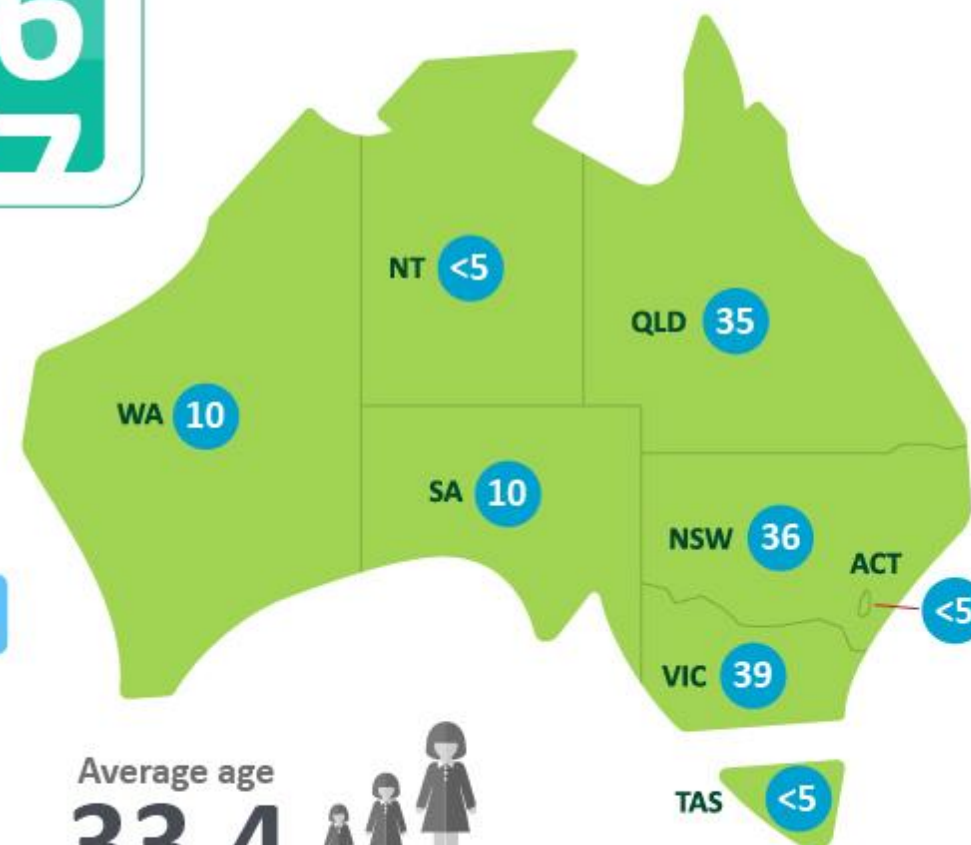


**0136**  
**7**

“They said I had to do something with jobactive. They would send it in a text”

39%

61%



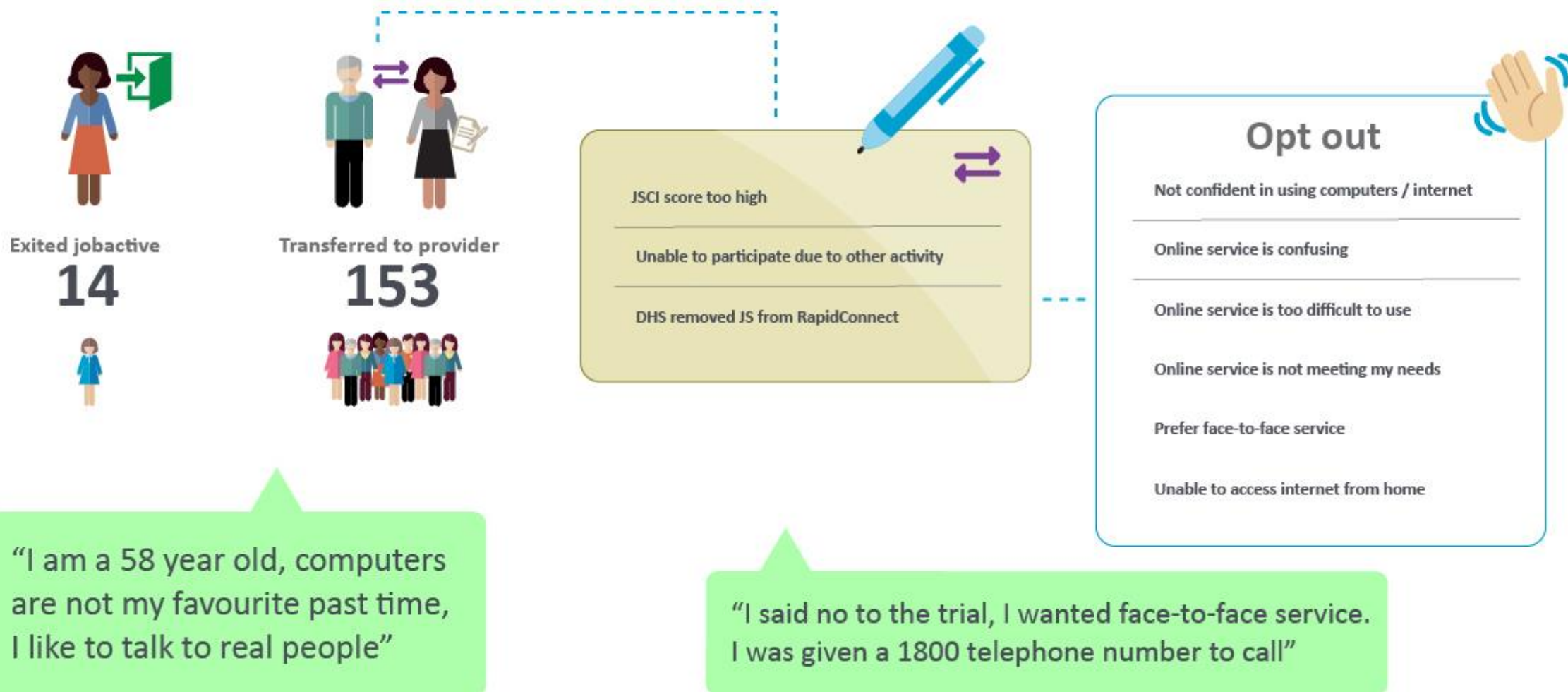
Average age

**33.4**





## Job seekers in the Online Employment Services Trial



What the job seekers in the **Online Employment Services Trial** have been saying:

"No. It's got everything you need and nothing you don't need" (*jobactive*)

"Yeah it was good. Fast, easy"  
(*Centrelink process*)

"No honestly it's pretty straight forward"

"Yeah I think it's good. Possibly a bit more on the tutorial side of things on how to use it. And in terms of uploading the evidence too"

"It's very easy to tell if you need to do something. Its right there in front of you when you go to jobactive" (*self-managing in the Trial*)

"Ah yeah it was helpful"  
(*login screen*)

"A way to streamline that process" (*adding jobs manually on mobile*)

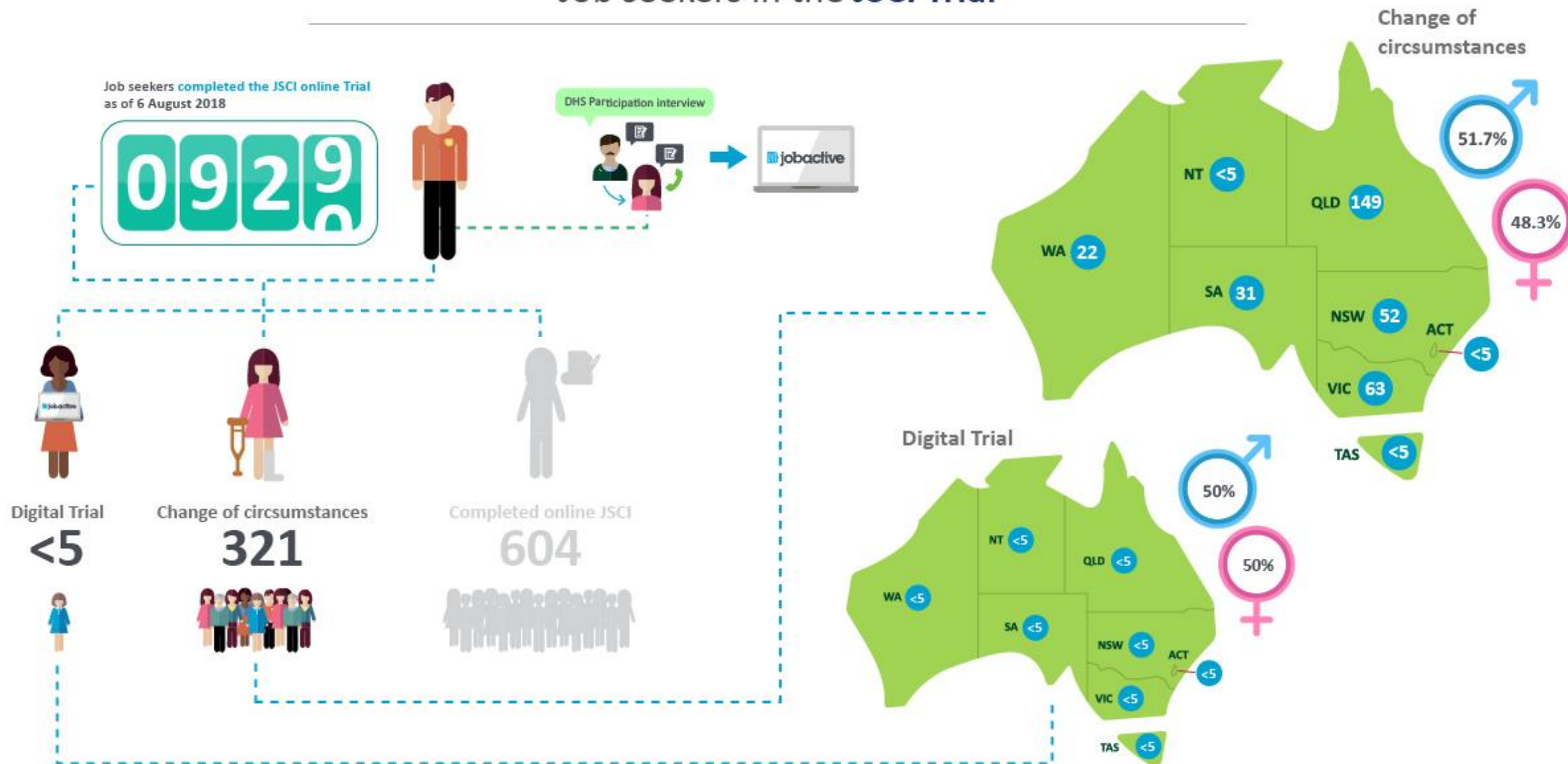
"Quite motivating to fill in that little circle" (*job search effort wheel*)

"Quite well optimised for mobile phone use" (*jobactive website*)

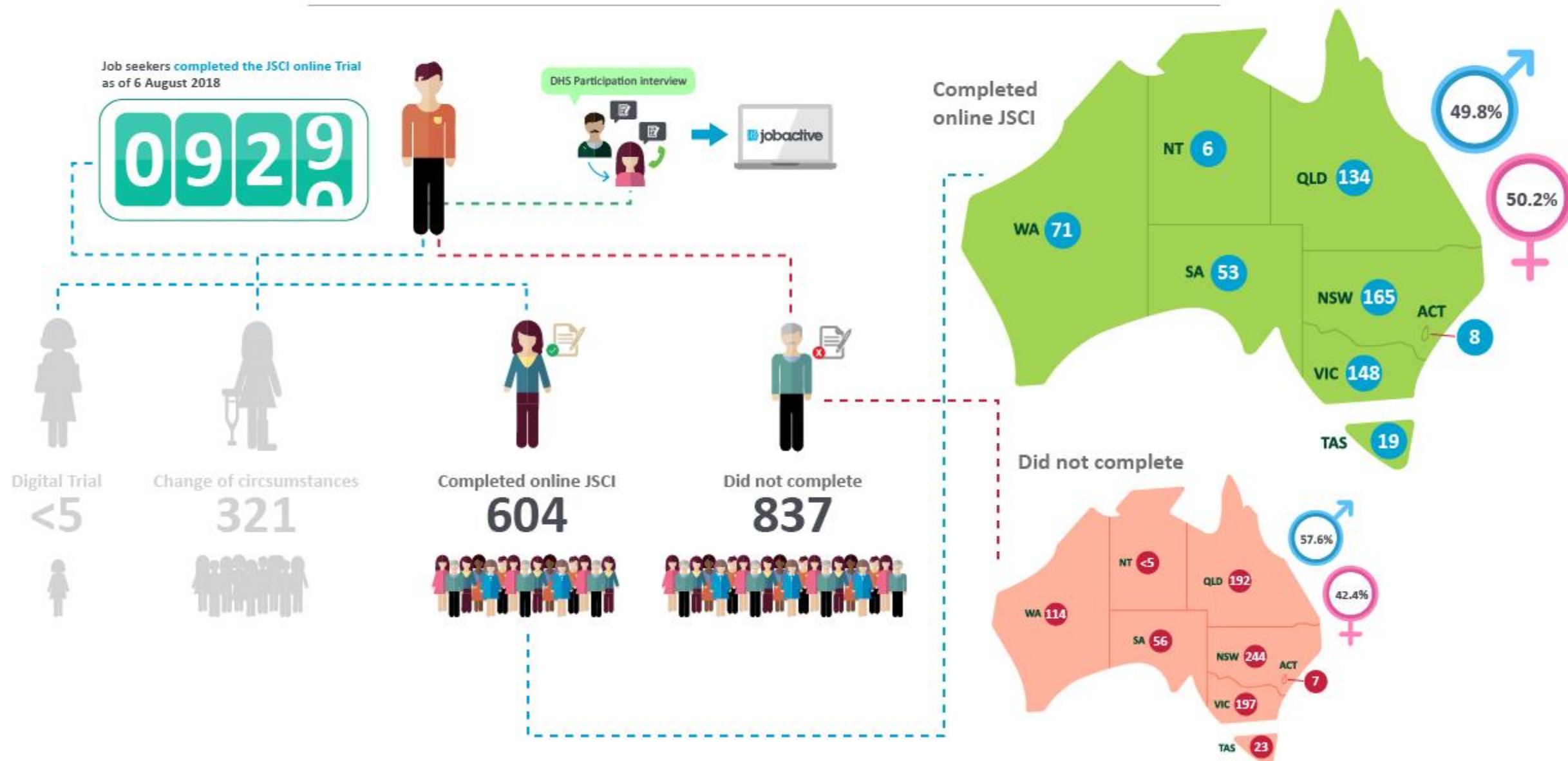




## Job seekers in the JSCI Trial



# Job seekers in the JSCI Trial



## By device



177



41



100



22

Total: 340



18



33



7

Total: 58



7

Total: 7



7

Total: 7



55



7



<5



<5



<5

Total: 74



74



<5

Total: 78



