

# Transition Metrics

## Participants

**‘Transition participant’** - a participant who’s service would no longer operate after 1 July 2018.

Around 24,000 Transition participants.

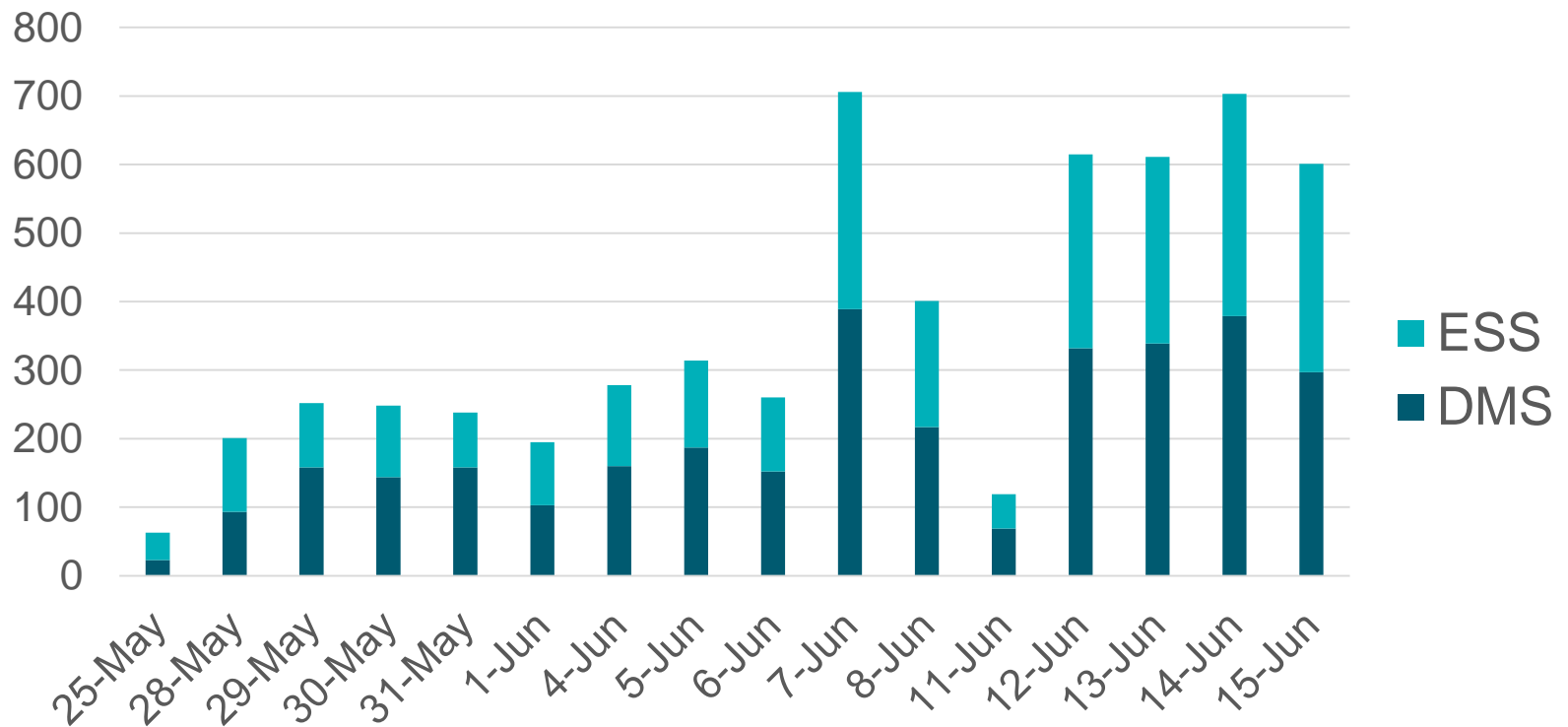
All Transition participants were sent a letter with a list of ten provider sites closest to their residential address. One provider site selected as default.

Around 6,500 transition participants chose their new provider.

More than 1,100 participants made a choice more than once.

# Transition metrics cont.

## Participant choice by Day



# Transition metrics cont.

## **Provider distribution of ALL transition participants**

117 providers received one or more transition participants.

43 organisations received more than 100 transition participants.

## **Provider distribution of transition participant Choice**

105 different organisations chosen

12 organisations chosen more than 100 times