



Australian Government

Department of Jobs and Small Business

# jobactive update on key initiatives

Career Transition Assistance  
Wage Subsidies and Employment Fund  
Entrepreneurship Facilitators  
Stars and Business Reallocation  
Public Interest Certificate  
Challenging job seekers

*Presenters: Emma Hill, Jodie Wearne, Derek Stiller, Helen Boyle*

Further information: [www.jobs.gov.au](http://www.jobs.gov.au)

# Career Transition Assistance

Helps mature age job seekers build their confidence and become more competitive in their local labour market.

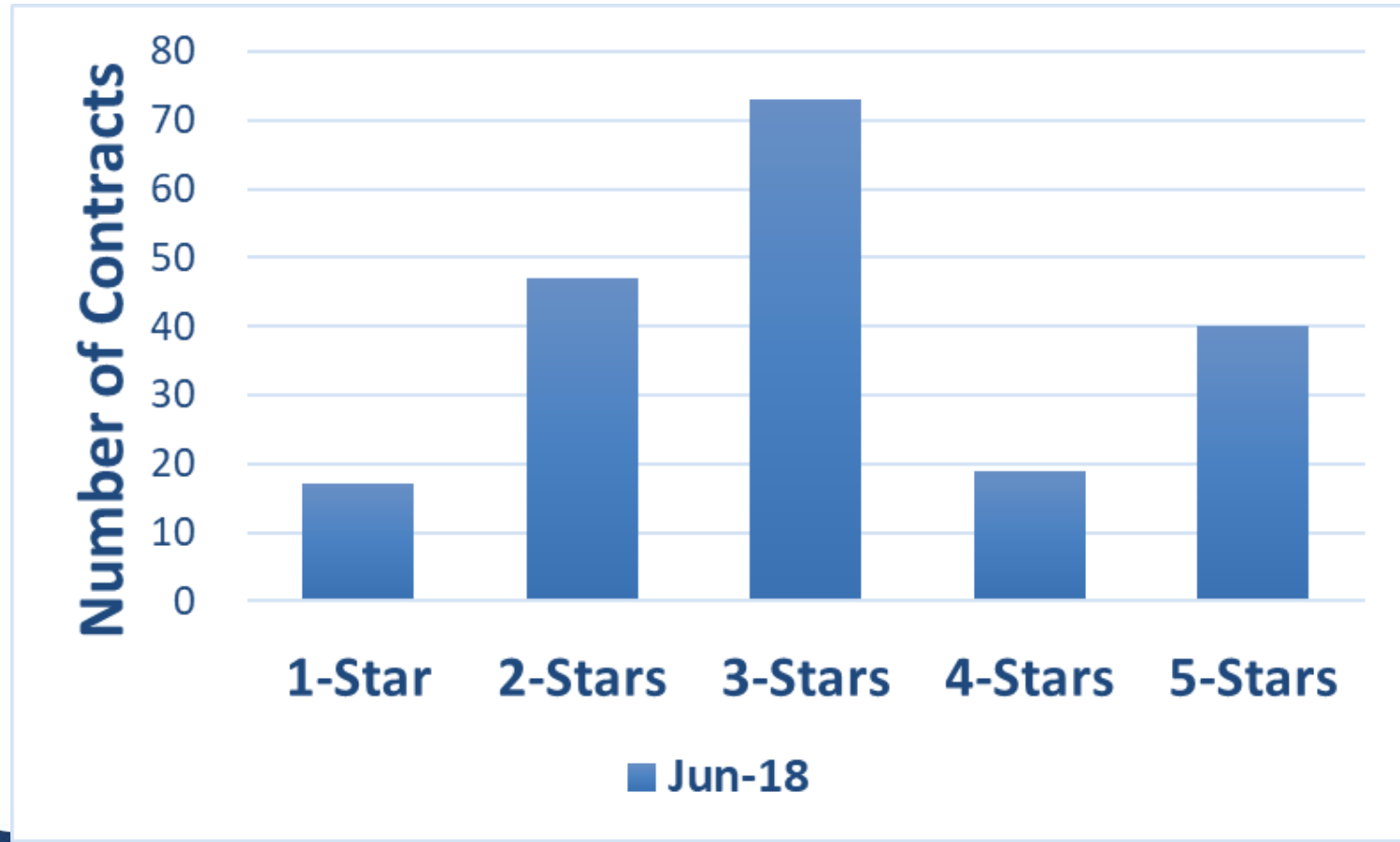
# **Wage Subsidies and Employment Fund**

Changes to wage subsidies including  
Restart, Youth, Long-term Unemployed  
and Parents.

# Entrepreneurship Facilitators

Entrepreneurship Facilitators encourage entrepreneurship and self-employment in their regions and provide mentoring and assistance to anyone wanting to start their own business.

# Contract level June 2018 Star Ratings



# Technical fix in June 2018 Star Ratings

- Fixes an inconsistency in how commencements and outcomes for Indigenous Australians are counted for the Star Ratings.
- No impact on caseload numbers
- Mostly minor impacts on overall Star Percentages
- ‘Higher rating’ approach used for business reallocation

# Public Interest Certificate (PIC)

## Privacy Reminder

- Job Seeker information may be considered
  - ‘**Personal Information**’ under the *Privacy Act 1988* (Cth)
  - ‘**Protected Information**’ under the *Social Security Administration Act 1999*.
- It is an offence for a person to intentionally disclose to any other person Protected Information that they are not authorised or required to disclose - unless the disclosure is made under a **Public Interest Certificate** issued by the Secretary or delegate.

# Public Interest Certificate (PIC)

## Process

- **Class PIC** (only jobactive, NEIS, HLS and NHLIS providers) authorises Site Managers or above to disclose Protected Information to emergency services (including the police), health providers and child protection agencies where:
  - there is a threat to someone's life, health or welfare; or
  - an offence or threatened offence occurs on provider's premises.
- If the Class PIC is not applicable (i.e. you are a provider of other services, or the disclosure is for a different purpose or recipient), you can request a **specific PIC** from the department.



# Public Interest Certificate (PIC)

## Class PIC Review

- A review of the **Class PIC** is underway
- The department welcomes your feedback

# Challenging job seekers

Delivering continued services to individuals with challenging behaviours without risking staff or property, and while ensuring that individuals meet their Mutual Obligation Requirements and remain connected with services.